

# Training and Education



*“As a result of attending the Qualidigm’s Leadership Academy educational forum, I am inspired to improve discharge planning in our facility to help our clients gain the knowledge and resources they will need to stay healthy at home and reduce readmissions.”*

*- Healthcare Provider*

Qualidigm develops and deploys educational interventions for a variety of healthcare provider types to improve the quality of patient care. Such educational interventions include:

- Performance measurement and feedback
- Educational outreach/academic detailing
- Educational meetings

Course curricula are developed for small or large groups, through the use of technology using online learning platforms or conventional methods. Examples of curriculum topics include care transitions, palliative and hospice care, motivational interviewing and patient-centered medical home NCQA standards. With established learning objectives, and implementing single or multifaceted strategies, Qualidigm develops, implements, and evaluates efforts

to achieve important educational outcomes. Additionally, Qualidigm has created patient-centered educational materials to encourage the activation and engagement of patients in their own care.

Our two comprehensive patient-self management tools, one on Congestive Heart Failure (CHF) and the other on Chronic Obstructive Pulmonary Disease (COPD), address how management of lifestyle habits, medicines, and early diagnosis can slow the progression of disease and prevent readmissions. These standardized educational materials cover all aspects of disease treatment and management from the perspective of patients, families and caregivers; physicians; licensed nurses; and nursing assistants.

## Who We Are

Qualidigm is a mission-driven healthcare consulting company that provides innovative and scientifically-based solutions to transform care and improve care delivery and patient outcomes. With nearly 200 peer-reviewed articles published, Qualidigm is recognized among the healthcare provider network as a facilitator and leader in performing peer-reviewed research, providing evidence-based education, and implementing learning sessions that foster collaboration and accelerate change.

Our professional staff has expertise in clinical medicine, quality improvement, patient safety, public health, patient-centered medical home (PCMH), care coordination, utilization review, data evaluation and analysis and patient/provider education. The staff includes Registered Nurses, Physicians, Social Workers, and many other staff with advanced degrees, e.g., PhDs, MAs, and MBAs.

Qualidigm is part of a team that is serving as the Medicare Quality Innovation-Network Quality Improvement Organization (QIN-QIO) under contract with the Centers for Medicare & Medicaid Services for New England. Previously, Qualidigm served as the Medicare QIO for the State of Connecticut charged with protecting the rights of Medicare beneficiaries and improving the safety and quality of care they receive.

We serve a diverse group of healthcare stakeholders in government, industry, and clinical practice including academic institutions, national and international healthcare consulting firms, local and national foundations, healthcare providers in all settings, payers and purchasers.

## Learn More About Qualidigm's Training and Education Programs

Our training and education programs are developed to provide practical tools and resources to help healthcare professionals across the continuum who are committed to improving care and care delivery for their patients.

Similarly, our patient-self management tools are designed for consumers with chronic conditions and their families to help them understand their role in managing their illness, make informed decisions about care, and engage in healthy behaviors.

For more information on Qualidigm's training and education capabilities, for healthcare providers or patients, please contact:

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## Our Mission

***Improving the quality, safety and cost-effectiveness of healthcare through transformational change.***