

Patient Safety Services



For more than a decade, Qualidigm has partnered with state and national initiatives on patient safety issues. The organization also provides training and education to health care providers to identify opportunities to improve on the safe delivery of care and implement solutions to minimize the potential of harm to patients.

State legislation mandates that hospitals participate in a Patient Safety Organization (PSO) to improve patient safety and quality within a collaborative learning environment.

Qualidigm is certified as a PSO by the Connecticut Department of Public Health to assist hospitals and selected ambulatory facilities to enhance their existing patient safety programs.

As one of the PSOs in the State of Connecticut, Qualidigm offers programs, activities and information that can be adapted to best meet the members' unique organizational environments. The PSO offers a series of educational programs and other services to promote adoption of best practices and shared learning across the membership.

In support of national initiatives, Qualidigm has designed and implemented the only national Medicare surveillance system to identify and monitor patient safety issues in hospitals. The Medicare Patient Safety Monitoring System (MPSMS) produces rates of hospital associated adverse events based on clinical data abstracted from medical records.

MPSMS is a primary data source for the annual National Healthcare Quality Report and the National Healthcare Disparities Report mandated by Congress. It provides key measures to the HHS Healthcare Associated Infection (HAI) prevention initiatives and National Action Plan, and is used to better understand the underlying rates of the Centers for Medicare and Medicaid Services (CMS) Hospital-Acquired Conditions.

Who We Are

Qualidigm is a mission-driven healthcare consulting company that provides innovative and scientifically-based solutions to transform care and improve care delivery and patient outcomes. With nearly 200 peer-reviewed articles published, Qualidigm is recognized among the healthcare provider network as a facilitator and leader in performing peer-reviewed research, providing evidence-based education, and implementing learning sessions that foster collaboration and accelerate change.

Our professional staff has expertise in clinical medicine, quality improvement, patient safety, public health, patient-centered medical home (PCMH), care coordination, utilization review, data evaluation and analysis and patient/provider education. The staff includes Registered Nurses, Physicians, Social Workers, and many other staff with advanced degrees, e.g., PhDs, MAs, and MBAs.

Qualidigm is part of a team that is serving as the Medicare Quality Innovation-Network Quality Improvement Organization (QIN-QIO) under contract with the Centers for Medicare & Medicaid Services for New England. Previously, Qualidigm served as the Medicare QIO for the State of Connecticut charged with protecting the rights of Medicare beneficiaries and improving the safety and quality of care they receive.

We serve a diverse group of healthcare stakeholders in government, industry, and clinical practice including academic institutions, national and international healthcare consulting firms, local and national foundations, healthcare providers in all settings, payers and purchasers.

Learn More About Qualidigm's Patient Safety Services

Our patient safety education and consultation services focus on improving patient safety and preventing the occurrence of adverse events across multiple care settings.

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Our Mission

Improving the quality, safety and cost-effectiveness of healthcare through transformational change.