

# Home Health Care Services



*Qualidigm provides expert consultation to home health agencies in maintaining accreditation and compliance with state and federal regulations that impact the bottom line. We are committed to helping you improve your care delivery processes to ensure sustainability.*

In today's home care business environment, agencies are continually faced with new standards for care processes, coupled with state and federal surveys of their care delivery processes. The pressure of penalties along with an increased demand to improve quality outcomes has left many home care agencies in a defensive position.

Qualidigm consultants are veteran industry experts, adept at interpreting federal and state regulations. Working directly with home care agencies and adult day care facilities, our specialists evaluate and help our clients to improve direct care, documentation, and care coordination processes.

Our services include:

- Home Health Quality Management
  - Clinical record review
  - Outcome-Based Quality Improvement (OBQI) with Adverse Event Management
  - Quality Assurance Annual Program Plan and Report
- Quality Assurance Performance Improvement (QAPI)
- Redesign of care processes to reduce hospitalizations and improve outcomes
- Improving transitions of care with Integrated Chronic Care Management
- Regulatory compliance for successful licensed certification and accreditation audits.
- Remote assessment and virtual consulting
- Online compliance and auditing tool, SMARTAUDIT®

## Who We Are

Qualidigm is a mission-driven healthcare consulting company that provides innovative and scientifically-based solutions to transform care and improve care delivery and patient outcomes. With nearly 200 peer-reviewed articles published, Qualidigm is recognized among the healthcare provider network as a facilitator and leader in performing peer-reviewed research, providing evidence-based education, and implementing learning sessions that foster collaboration and accelerate change.

Our professional staff has expertise in clinical medicine, quality improvement, patient safety, public health, patient-centered medical home (PCMH), care coordination, utilization review, data evaluation and analysis and patient/provider education. The staff includes Registered Nurses, Physicians, Social Workers, and many other staff with advanced degrees, e.g., PhDs, MAs, and MBAs.

Qualidigm is part of a team that is serving as the Medicare Quality Innovation-Network Quality Improvement Organization (QIN-QIO) under contract with the Centers for Medicare & Medicaid Services for New England. Previously, Qualidigm served as the Medicare QIO for the State of Connecticut charged with protecting the rights of Medicare beneficiaries and improving the safety and quality of care they receive.

We serve a diverse group of healthcare stakeholders in government, industry, and clinical practice including academic institutions, national and international healthcare consulting firms, local and national foundations, healthcare providers in all settings, payers and purchasers.

## Learn More About Qualidigm's Home Health Services

Our professional home health care consultants specialize in teaching and educating nurses, focusing on improving home health provider clinical outcomes and reducing acute care hospitalizations.

For more information, please contact:

**Melissa Gordon, MBA, RN, ACHC, CHAP**  
Consulting Director  
mgordon@qualidigm.org  
860.632.6373

## Our Mission

***Improving the quality, safety and cost-effectiveness of healthcare through transformational change.***